

THE BUSINESS MARKETING AGENCY



online marketing consulting | websites | SEO | SEM | web traffic | conversion | content | reputation management | hosting | multimedia | social media | press releases

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semssearchoptimization.com webdesigningnow.com videomarketingnow.com
bestwebhostingnow.com thebusinessmarketingagency.com

WordPress Hosting and Maintenance Package Premium

Hosting Benefits:

- **99.9% Uptime Guarantee – Best in the market**

Maintenance Benefits:

- **Personal Management of your site – we treat it as our own**
- **We check your site once a month and update all plugins and Wordpress**
- **20 minutes of additional website maintenance per month (for those tweaks you need)**
- **Scheduled backups using Backup Buddy – plus we store a copy offsite!**
- **Security! Sucuri and Tim Thumb Vulnerability scanner – PLUS backups mean you are protected in case of hacking**
- **Avoid breaking your site by DIY trying to update yourself**

We currently maintain and host a portfolio of over 80 websites, and specialise in Wordpress hosting, maintenance and upgrades.

Because all websites are different, in terms of having different themes, different sets of plugins, we not only offer ‘raw’ hosting (storing your files) but the human element – we manage and fully support your website on our hosting (or yours).

We manually update each site. If we host your site, it is on your own allocated server space, which means we don’t ‘over-sell’ (oversubscribe or overcrowd) our server. This means it is not ‘shared hosting’ as such, because you have your own dedicated space and bandwidth allocations.

But most of all, we look after your website as if it were our own.

What makes this hosting package different?

Our awesome maintenance package with or without hosting (you choose) includes all of the following, though if you would prefer to leave your site hosted where it is, this is fine and we will still do the maintenance which is the true value of this package.

This is what you get:

Full service ‘human performed’ Website Maintenance With Hosting

Free migration to our hosting (one time)

If your website is currently hosted elsewhere (such as Godaddy, Netregistry, MelbourneIT, Bluehost, etc) we will migrate it to our server for free, as long as the website files do not exceed 900 MB (sites exceeding 900MB are rare, unless the sites are eCommerce or include other older backups.).

1 Cpanel per domain/hosting account

2000MB storage – but as your site grows, we will increase the space as required

Most blog sites use around 30-100MB of disk space.

Generous Bandwidth Allocation

When there is a need to upgrade the bandwidth allocation because your website is getting more traffic, we will upgrade it. However, we cannot host websites that stream more than one or two audio or videos from our server.

If you have a high need for audio or video hosting, we highly recommend these for externally hosted media:

Video: Youtube (free) or Wistia (premium)

Audio: Amazon S3 (can also be used for private video hosting, such as for membership on staff only content)

We host Wordpress

We specialize in WordPress websites, and can work with sites we have built as well or sites built by other developers.

Access to Email Support

If have any questions at all, you can **always** send us an email and we will reply and action **promptly**.

Once a month update schedule

We run a maintenance check on your website every month.

Verify that site is up and running

If we find that your website is not loading, we will investigate the cause and let you know. If this is a hosting issue and we are your webhost, then we will fix it, though we have a 99.9 percent uptime guarantee on our servers. If we are not your webhost, we will let you know what to tell your webhost to get it up and running again. Most of the time it is a quick fix (well, with us helping you, it is!) so there is no need to panic!

Regular Backup Creation

We will create regular backups, two different types, and send it to your Dropbox account if you have one, have space, and give us the login/password details. We will always keep as many backups as we can fit into your 2000MB storage space. If we run out of space, we will delete older backups – but we do keep significant copies offline (we send them to our cloud storage) as long as you are a client with us indefinitely ‘just in case’.

Plugin and WordPress updates

We will update them both for you, and make sure that the site still looks and functions properly. We will notify you if there are any plugins that need to be removed, and if there are any that are no longer compatible with the latest WordPress update. If we can find a replacement that works, we will let you know and install it with your permission.

Security check

We will scan your site for vulnerable files with the Tim Thumb scanner. For malware issues, we will scan it with Sucuri. We have a security specialist for malware issues, and we will do everything we can to get your website clean again.

20 minutes Web development time per month

This development time can be used to do anything on your website, such as fixing a broken website after someone (not us) made some changes to it, installing scripts, posting new articles, editing the header/footer, – whatever it is you need. The turn-around-time for development requests is 1-3 business days. Note monthly time allowance does not accumulate and expires each month.

Prompt support

The best thing about our hosting is prompt support and attendance to your requests. We do this for a living and we have a fantastic team who can fix, code, move, restore, tweak or change almost anything – fast.

Investment per month:

\$99 per month incl GST (casual, with invoice monthly)

\$79 per month (6 month agreement)

\$69 per month (12 month agreement)

\$55 per month (24 month agreement)

If the work requires more than 20 minutes to do, you can purchase a separate 5-hour pack [here](#) (valid for 12 months).

NEW!

For all clients on a monthly agreement (3 months, 6 months or 1 year) – website maintenance hours CAN accrue (i.e. you can save them up!)

FAQ:

What if I decide to cancel?

If you cancel, or we were not able to process payment, we will continue to host your site and keep your backups for at least 7 days after cancelling, to give you enough time to download them and migrate the website to another webhost. After 7 days your website backup will be deleted for security purposes.

Can I provide this service to others?:

Absolutely! Some of our clients also re-sell our services to their clients. All you have to do is order from us on behalf of your client. You can charge your client whatever you like. Give us the end customer's website credentials – but we will send the reports to you.

As a business service provider, why would I transfer my client's hosting over to you?

Hosting is a pain when done on a small scale. This is the perfect opportunity for you to get a monthly commission, provided that you supply this service with a mark-up. If you are using this for yourself you no longer have to worry about looking after your hosting account.

Can I host a non-WordPress website on your server?

Possibly, but we would have to have a look at the site first to see.

What if I have email accounts and email forwarders set up in Cpanel?

We strongly recommend switching over to [Google Apps](#) for your emails. However if you would like us to set up email for you, there is a **one time only fee** of \$99 (i.e. once only, not monthly) for our [Email Addon](#) where we will set up a maximum of 3 email accounts per account. There is no further charge for emails for the life of your hosting term with us.

Can you help me set up my emails?

Yes! If you purchase our [one-time email addon](#), we will:

- send you the information you will need to configure your email client (Outlook, Mac Mail, iphone etc)
- assist you via Skype screensharing in setting one account up on your computer or hand held device if required.

To get started now, just continue to the next page!

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Hosting and Maintenance Premium

To get started, we need the following details.

Easiest is to just call us on 1800 1333 72 or 0418 16 18 15, or email the information to info@bestwebhostingnow.com

We will process your card using BPoint (Our Commonwealth Bank secure merchant facility) once a month manually in real time, in advance, and you will get a receipt from BPoint plus an invoice for your tax records.

Payments will be processed by Barbara Griffin.

Name on Card

Card Number

Expiry Date

CSV number (3 digit code on back or front of card)

Term/price required: (choose one of the following, and delete the rest)

\$99 per month incl GST (casual, with invoice monthly)

\$79 per month (6 month agreement)

\$69 per month (12 month agreement)

\$55 per month (24 month agreement)

Today's date:

Thanks! We will be in touch to get your website details if we don't already have them!